



Kirat Medical Transcription Services

INTRODUCTION

“Kirat” is a Punjabi (language) word literally meaning “Karma” or “Effort.” The core idea is good effort and hard work with dedication, inspired by a quote

“Some people dream of success... while others wake up and work hard at it.”

Promoted by group of one of the most-experienced medical transcription professionals in India, the company in a short span of time has earned the respect and trust of America's prestigious health care professionals and institutions. We know that health care providers face challenges such as ensuring quality work, protecting patient confidentiality and reducing costs without sacrificing patient care and here is actually we play a role by offering new and innovative ways to work with healthcare facilities and providing them desired quality at low costs, we are a true partner with the medical community.

We utilize state-of-the-art infrastructure, dictation technology, well-qualified and experienced transcriptionists, and high-end software technologies to provide end-to-end solutions for medical transcription and healthcare information management.

TRANSCRIPTION PROCESS

We receive dictations either via our dedicated toll-free numbers or via recorder or any other means using appropriate network from the dictators.

The dictations are then distributed to the dedicated team of transcriptionists who transcribe them as per best of their capability. After transcriptionists complete the medical transcriptions, they are then picked up by first level editors (QAs), to perform word-by-word checking to eliminate errors and omissions. After the first level of editing, the transcripts are picked up by final level editors (QCs) to ensure the clients get +98.5% accurate medical transcription reports consistently, each day and everyday.

The files are then transferred via secure FTP through our easy to use system. The dictators can get the transcribed files with just one click.



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KIRAT QUALITY CONTROL PROCESS



All transcribed files go through stringent three-tier quality check. To be consistent all the times more than 10% of final level exported files are then rechecked internally at random by the Quality Supervisors, which includes qualified doctors.

We also have brainstorming sessions from time to time to discuss each account details in a classroom environment to maintain unmatched level of consistency.

ADVANTAGES

At Kirat MTS we guarantee a Turn-Around-Time of 24 hours or less or we do the work for free. The company is operational 24 hours a day, 7 days a week, 365 days a year.



- ➔ A virtual 12-hour time zone difference with USA and other major markets for IT & IT-enabled Services, enabling delivery at day times.
- ➔ A huge pool of English speaking and computer literate graduate manpower, who will continue to cater to the growing demand for professionals for IT & IT-enabled Services.
- ➔ Cost of qualified personnel is amongst the lowest in the world, which enable us to transfer the benefit to end client.

More than 185 of Fortune 500 companies already have offshore centers in India. Therefore vendors in India are adaptive at dealing with the requirements of an offshore initiative.

HIPAA

We guarantee security and privacy of health information as per HIPAA norms. The security and confidentiality of the patient's Protected Health Information (PHI) is stringently maintained. Voice and data transfer over the internet is done via secure connection.

Our administrative and production areas have restricted entry for only authorized personnel. We have taken all necessary physical and technology measures to ensures that patients/doctors data is well protected including physical checking on entrance and exit and password protected machines. Any spoiled hard copies of notes and copies of patient schedules are cross-cut shredded on site.

We respect your right to privacy. Under any circumstance we pledge to keep the information provided by you to us strictly confidential.



WE TRANSCRIBE FOR

- ➔ Single Doctors
- ➔ Clinics
- ➔ Specialist Practices
- ➔ Hospitals
- ➔ Transcription Companies
- ➔ US Companies' Conference Transcription

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